

Ref. 106/R-33/8805

30-10-2010

To,  
Shri Vivek Sahai,  
Chairman Railway Board,  
Ministry of Railways, Govt. of India  
Rail Bhawan, New Delhi.

**Subject: - System of Cargo Booking Through Railways.**

Sir,

Indian Industries association is an apex body of MSME having more than 5000 members. Our members in particular and MSME's in general are big consumer of Indian Railway Services. We have been appraising you about various policy issues in the past and you were kind enough to address those suitable and in a time bound manner. Through this letter we are submitting yet another important policy issue affecting MSME in India for your kind consideration and favourable disposal as under:

MSME's located in relatively smaller towns are facing a problem in cargo booking due to recent change in the system. The problem as reported to us is described as under:-

Earlier it was possible to book cargo from any station for any destination in India, but for past quite some time this facility has been done away with by Railways. Now one can book cargo from his booking station only to those stations for which there is a direct train from the booking station. This has resulted in a very limited facility for booking to very few destinations.

For supplies made by MSME to various government departments having a valid DGS & D Rate Contract, 98% payment is released by Chief Controller of Accounts, New Delhi against the proof of dispatch and only R/R is accepted for this purpose.

Since entrepreneurs can not book the material for all destinations they are unable to avail of this facility and are forced to carry the goods to a nearby major station from where there is a direct train for his destination. This entails heavy extra cost and loss of time and energy.

Keeping in view the circumstances explained above it is requested that Railways should accept the booking of cargo from any station to any destination as has been the practice in the past.

We hope, you will be kind enough to accept our request and solve the problem of millions of MSME in India.

Thanks & Regards

D.S. Verma  
Executive Director

Ref. 106/R-33/8805

30-10-2010

To,  
Kumari Mamata Banerjee  
Hon,ble Minister of Railways,  
Ministry of Railways, Govt. of India  
Rail Bhawan, New Delhi.

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